

**ENHANCED TELECOMS RECOVERY SOLUTION FROM GEMATECH
ENABLES SECURE VOICE RECORDING OF ALL CALLS TO AND FROM
EMPLOYEES WORKING REMOTELY**

**- GemaTech announces the addition of outbound secure voice recording
to its market-leading combined BCM^{LITE} & SVR^{LITE} product -**

28 March 2007: Telephony solutions specialist, GemaTech, has announced the launch of further enhancements to its market leading telecoms recovery solution BCM^{LITE} providing businesses with the ability to fully integrate home/flexible working into their day-to-day business activities.

In addition to enabling companies to re-route their mission-critical inbound calls to any number of remote locations, including the voice recording of those re-routed calls, GemaTech's BCM^{LITE} solution now also enables companies to record all OUTBOUND calls made from those remote locations.

With the potential impact of a flu pandemic becoming ever more apparent, there is a growing awareness throughout the business community of the need to implement more flexible ways of working. However, as highlighted by the financial services sector, to date technology vendors have so far failed to provide a complete recovery solution that is capable of providing a comprehensive audit trail of all re-routed calls including recordings of those inbound and subsequent outbound calls made from any number of remote locations – including employees' homes.

GemaTech's new combined BCM^{LITE} & SVR^{LITE} product marks a significant development in continuity technology, providing an all encompassing solution that not only offers resilient re-routing of all incoming calls to any individual or group of geographic DDIs but also enables organisations to securely record all calls to and from any remote location, regardless of whether these occur via the traditional Public Service Telephony Network (PSTN) or via a mobile network.

Graham Chick, Chief Executive, GemaTech, comments, "Release of this latest module is the "missing piece of the jigsaw" as far as telecoms business continuity is concerned. Organisations are increasingly aware of the need to adopt voice recording technologies as part of their continuity plans, but are not implementing

these systems because of the general inability of solution providers to deliver the total package required. Financial organisations in particular, require a solution that is tailored specifically to demonstrating full compliance with FSA Regulations.”

As well as the ability to re-route any call to an individual DDI, group of DDIs or mobile, the latest version of the combined BCM^{LITE} & SVR^{LITE} product enables organisations to store the recordings of these calls locally on a Storage Area Network (SAN), which organisations can then use to track each call and the resultant actions via an online portal, providing companies with a unique means of demonstrating compliance at no extra cost.

Chick concludes, “The ability to securely record all inbound and outbound landline and mobile calls is unique to GemaTech’s combined BCM^{LITE} & SVR^{LITE} solution. This capability is essential for any financial services company that is looking to embrace flexible working practices and still retain control of all communications taking place. As such, investment in this technology shouldn’t be put off until next year, next month or even next week if you want to stay on the right side of the Regulator.”

- Ends -

About GemaTech

GemaTech designs and develops products and solutions which deliver telephony business continuity and secure voice recording by obviating telecommunication failure and aiding dispute resolution respectively.

GemaTech has over 10 years expertise in developing niche applications for the telecommunications industry. Founded in 1995, and headquartered in Guernsey, GemaTech also has operations in Basingstoke, and San Diego.

GemaTech specialise in delivering cost effective, scaleable solutions ensuring that organisations, large or small, can benefit from the deployment of GemaTech’s innovative technology delivering measurable and quantifiable returns on investment.

GemaTech’s unique business continuity products and services are capable of ensuring the instantaneous, seamless and total recovery of 100% of an organisation’s incoming calls, the lifeblood of any company, by intelligently re-directing any number of individual DDIs to any number of alternative destinations – and activated in seconds after an invocation.

GemaTech’s secure voice recording product, available as an additional module to enhance the business continuity products, enables all re-routed calls to be call recorded, as well as a stand alone product delivering a number of unique features including dual channel or “stereo” recording of all calls, ideal for dispute resolution.

GemaTech has customers across many vertical sectors, including financial services, banking and insurance and the travel industry. Some of GemaTech’s key customers include, KBC Peel Hunt, Kings College Hospital London, Travel Councillors, Regency Mortgage Brokers,

Kudos Research, Access Accounting, Message Labs, Ultimate Insurance Solutions and Richmond Corporate Services.